

# mySchoolBucks®

## Parents

## Getting

## Started

## Guide



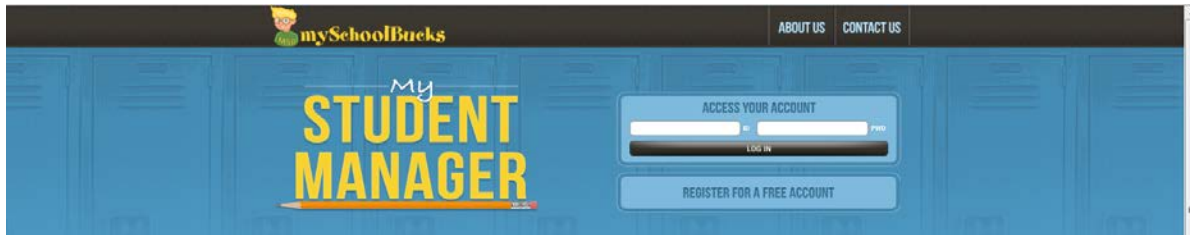
## mySchoolBucks Login Screen

Congratulations! Your school district now offers [mySchoolBucks](#), a convenient and secure online payment and parent information portal! With [mySchoolBucks](#) you can deposit money into one or more student accounts, track purchase history, create low-balance reminders and even set-up an automatically recurring payment.

As you will soon discover, [mySchoolBucks](#) is designed to be intuitive and easy to use, but to help you get started, this document will guide you through the process of:

- creating a new parent account
- adding one or more students to your account
- making a payment

### Step 1 - Creating a New Parent Account



Use [mySchoolBucks.com](#) to:

- Pay for your child's meals, library fees and other school items in one central place.
- Set up automatic email reminders to tell you when a payment is needed.
- Make payments for all your children, even if they attend different schools.
- View your child's cafeteria purchases and get information on foods your child eats at school.
- Purchase athletic tickets, yearbooks, t-shirts and other fun items in the school store.

**Note:** Your school may not offer all school items or payment methods for online purchase or other optional features.



This screen will be used by both new and returning users.

**NOTE: IF A PARENT WAS PREVIOUSLY REGISTERED WITH MYNUTRIKIDS THEIR ACCOUNT HAS BEEN AUTOMATICALLY CONVERTED AND THERE IS NO NEED TO CREATE A NEW ACCOUNT. A RETURNING USER WILL COMPLETE THE "ACCESS YOUR ACCOUNT" AND CLICK THE "LOG IN" BUTTON.**

All new parent users will click on the **“REGISTER FOR A FREE ACCOUNT”** button and proceed to Step 2.

### **Step 2 – Select State**

## **Add Account**

To find your school district, please select your state/province



State/Province  

From this screen, select the appropriate state (in which your school district is located) and click the **“CONTINUE”** button.

### **Step 3 – Select School District**

## **Add Account**

Please select your school district



School District  

From this screen, select the **“School District”** from the drop down box, and then click the **“CONTINUE”** button.

## Step 4 – Enter Parent Information

### Add Account

☒ indicates required field

**Note:** Please enter your name here rather than your child's name. You'll be asked to add your children later.

First Name ☒

Last Name ☒

Street Address ☒

City ☒

State/Province ☒

ZIP/Postal code ☒

Daytime phone ☒  (###-###-####)

Evening phone ☒  (###-###-####)

Email Address ☒

(Note: Your email address is held confidential. We will not send you unsolicited emails. A valid email address is required to receive payment confirmations.)

At this resource screen, fill in all areas denoted with the RED box.

Once all fields have been properly completed, click the **“CONTINUE”** button.

## Step 5 – Create Parent User Credentials

### Add Account

■ indicates required field

**Login ID** ■   
(Must be at least 4 characters and may only contain letters, numbers, or underscores.)

**Password** ■   
(Must be at least 4 characters - case sensitive)

**Confirm Password** ■

If you forget your password, we'll ask you for the answer to the security question. To protect your user profile, please choose a question that is memorable for you but difficult for others to guess.

**Security Question**

**Security Answer** ■   
(Must be at least 4 characters - case sensitive)

I am 18 years of age or older and I agree to the [Terms of Service](#)

From this screen, the login ID and password will be created for your mySchoolBucks user account.

**(Note: arrows denote the fields that are required for completion.)**

Once all fields have been completed for **Login ID and Password** have been setup and confirmed, click on the **“Security Question”** drop down box to select the question.

**Once the security question has been selected, enter the answer in the “Security Answer” field.**

Before moving forward, a NOTICE disclaimer alerts new users of the convenience fee that may be imposed for payments/deposits to student accounts. The user will then click the box and **“REGISTER”**.

## Step6 – Complete Registration

### *Add Account*

Registration completed. Thank you! We've sent an email to confirm your registration.

**FINISH**

Upon successful creation of the user account, the **“FINISH”** button will appear. Click this button to complete the mySchoolBucks user account setup.

## Adding Students to Your Account (“My Household”)

Once you have created a parent account, click **My Household** on the left-side navigation bar to add students to your account. The following steps are required to add one or more students to your Household.

### Step 1 – Student Lookup

The screenshot shows the 'mySchoolBucks' website interface. At the top, there is a navigation bar with 'ABOUT US' and 'CONTACT US' links. Below this is a blue banner with the 'My STUDENT MANAGER' logo. The main content area is titled 'Getting Started' and contains three steps for getting started. A table on the right shows the current household members. A black arrow points from the 'My Household' table back to the 'Step 1' instruction.

**Parent Resources**  
Getting Started  
My User Profile  
Email Preferences  
Downloads  
Cafeteria Purchases  
My Household

**Payment Center**  
My Basket  
Make A Payment  
School Store  
My Billing Accts  
My Order History  
My Payment History

**More Info**  
Help / FAQ  
Send Us Feedback  
Log Out

### Getting Started

To get started, complete the following steps:

**Step 1.** If you are a parent, **look up your students** and add them to your household. \*

**Step 2.** **Make a payment.**

**Step 3.** Visit our **school store** to purchase other school related items.

\* If you are an alumni or school supporter or do not have children enrolled in the school district you may skip step 1.

My Household	
Student Name	
Allen, Ronnie	
Brewer, Johnny	

To add one or more students to your Household, click **look up your students**.

### Step 2 – Enter Student Information

The screenshot shows the 'Add Student' form on the mySchoolBucks website. The form includes a navigation menu on the left, a title 'Add Student', and instructions for finding a student. The form fields are: School (a drop-down menu), First Name, Last Name, and Student #. A 'FIND STUDENT' button is highlighted with a black arrow.

**Parent Resources**  
Getting Started  
My User Profile  
Email Preferences  
Downloads  
Cafeteria Purchases  
My Household

**Payment Center**  
My Basket  
Make A Payment  
School Store  
My Billing Accts  
My Order History  
My Payment History

**Help / FAQ**  
Send Us Feedback  
Log Out

### Add Student

To find a student please select the name of the school, enter the student's name and info, and choose Find.

■ indicates required field

School ■

First Name ■

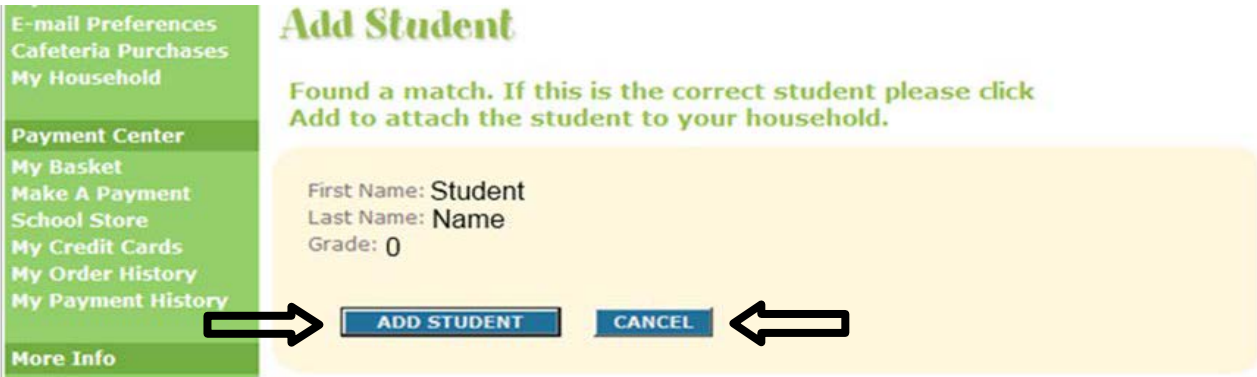
Last Name ■

Student #   
Don't have your child's student ID?

**FIND STUDENT** **CANCEL**

Select your school district from the drop-down menu. Enter the student's first name, last name and Student ID Number. In some districts you may be asked to provide the student's date of birth. Once completed, click **Find Student**.

### Step 3 – Add Student



A student's name and grade will be displayed when the search is complete. If this is the correct student, click **Add Student**. If the information is not correct, click *Cancel* and try your search again.

### Step 4 – Finish or Add Another Student



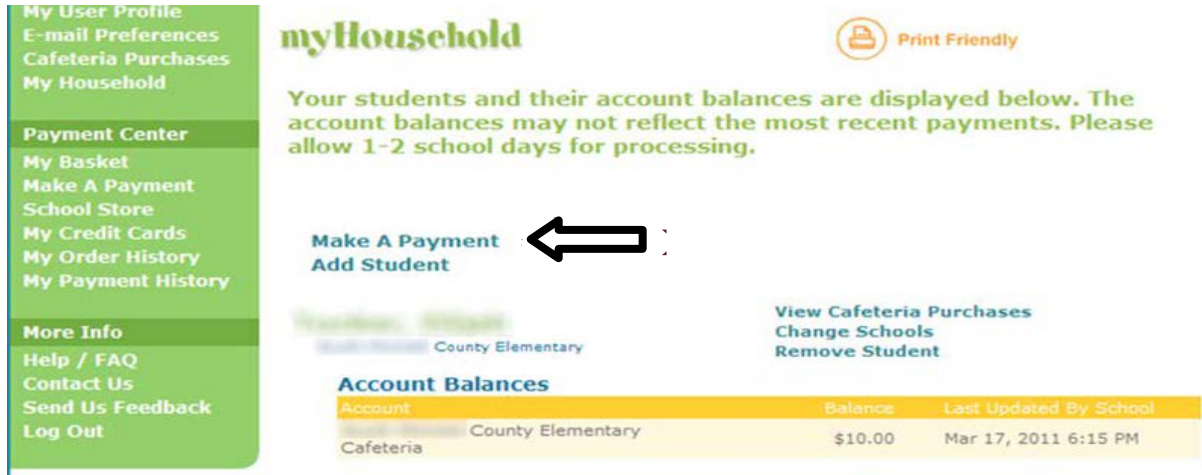
You have now successfully added a student to your Household. To associate more students with your account, click **Add Another Student** and complete **Steps 1-3** until all students have been added. If there are no other students to add, click **Finish**.



## Deposit Money into a Student Account

Once you have added students to your Household, their names and schools will appear by clicking the **My Household** link on the left-hand side of the page. This page will also display the current balance available for each student. From this page you can deposit money into a Student Account, view purchase history and add or remove students.

### Step 1 – Making a Deposit

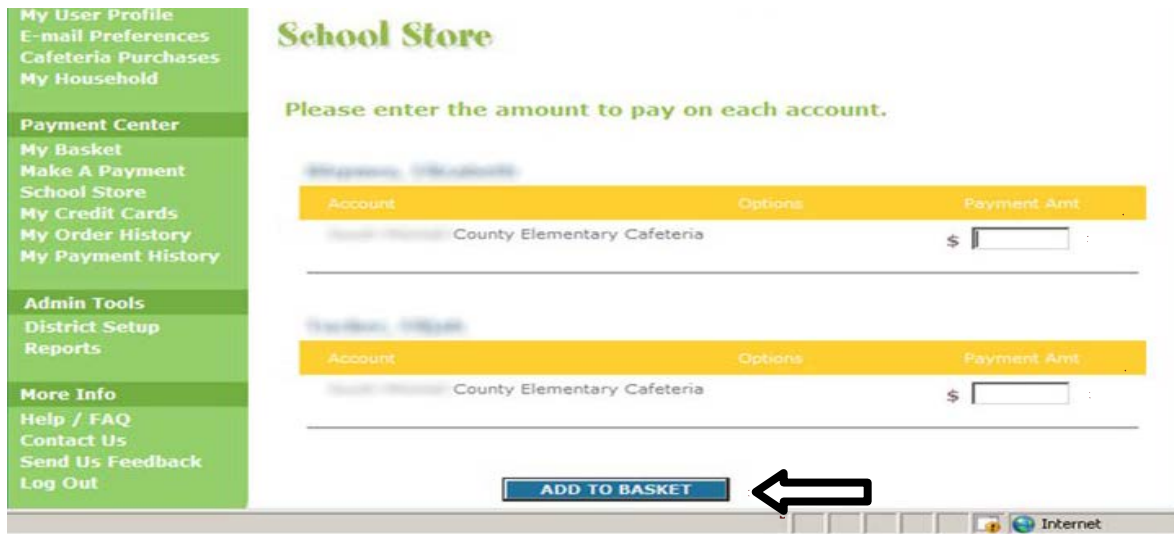


The screenshot shows the 'myHousehold' interface. On the left is a green navigation menu with sections: 'My User Profile' (E-mail Preferences, Cafeteria Purchases, My Household), 'Payment Center' (My Basket, Make A Payment, School Store, My Credit Cards, My Order History, My Payment History), and 'More Info' (Help / FAQ, Contact Us, Send Us Feedback, Log Out). The main content area has the 'myHousehold' logo and a 'Print Friendly' icon. Below the logo is a message: 'Your students and their account balances are displayed below. The account balances may not reflect the most recent payments. Please allow 1-2 school days for processing.' A black arrow points to the 'Make A Payment' link. Below this is a table for 'Account Balances' with columns: Account, Balance, and Last Updated By School. The table shows one entry for 'County Elementary Cafeteria' with a balance of '\$10.00' and a last update of 'Mar 17, 2011 6:15 PM'. To the right of the table are links: 'View Cafeteria Purchases', 'Change Schools', and 'Remove Student'.

Account	Balance	Last Updated By School
County Elementary Cafeteria	\$10.00	Mar 17, 2011 6:15 PM

To deposit money into one or more student accounts, click **Make a Payment**.

### Step 2 – Enter Deposit Amount



The screenshot shows the 'School Store' interface. The left navigation menu is the same as in the previous screenshot. The main content area has the 'School Store' logo and a message: 'Please enter the amount to pay on each account.' Below this is a form with two rows, each representing an account. Each row has columns for 'Account', 'Options', and 'Payment Amt'. The first row shows 'County Elementary Cafeteria' and a text input field for the payment amount. A black arrow points to the 'ADD TO BASKET' button at the bottom of the form.

Enter the amount you want to deposit into each student account, and then click **Add to Basket**.

### Step 3 – Review Deposit Amount(s)

The screenshot shows the 'My Basket' page. On the left is a green navigation menu with options like 'My User Profile', 'E-mail Preferences', 'Cafeteria Purchases', 'My Household', 'Payment Center', 'My Basket', 'Make A Payment', 'School Store', 'My Credit Cards', 'My Order History', 'My Payment History', 'Admin Tools', and 'District Setup'. The main content area has the 'My Basket' title and a table with the following data:

Name	Student	Unit Price	Quantity	Total Price	
County Elementary Cafeteria		\$5.00	1	\$5.00	<a href="#">Remove</a>

Below the table is a link: [Setup a payment schedule](#). At the bottom, there are two buttons: 'CHECK OUT NOW' and 'CONTINUE SHOPPING'. A white arrow points to the 'CHECK OUT NOW' button.

Review the amount(s) you have entered and verify the information is correct. If you need to adjust any amount, click **Continue Shopping**. If the information is correct and you are finished, click **Check Out Now**.

### Step 4 – Payment Information

Payment options can vary from district to district. In some districts there may be additional payment options such as e-check.

The screenshot shows the payment information form. On the left is a green navigation menu with options like 'My Basket', 'Make A Payment', 'School Store', 'My Credit Cards', 'My Order History', 'My Payment History', 'More Info', 'Help / FAQ', 'Contact Us', 'Send Us Feedback', and 'Log Out'. The main content area has the following fields:

- Card Type:  (with icons for MasterCard, Discover, and VISA)
- Card Number:  (example: 1234567890123456)
- Expiration Date:
- Name on Card:
- Billing Address:
- City:
- State/Province:
- ZIP/Postal code:

A note on the right says: "Note: Please ensure your billing address matches the record on file with your credit card provider." Below the fields are three buttons: 'CONTINUE', 'GO BACK', and 'CANCEL'. A white arrow points to the 'CONTINUE' button.

Enter your payment information, making sure to complete all required fields, then click **Continue**.

## Step 5 – Card Verification Code

**Order - Card Verification**

Please enter the card verification number from your credit card.

■ indicates required field

Verification Code

**CONTINUE** **GO BACK** **CANCEL**

Note: For your protection, we require that you enter a credit card verification number for all purchases made online. For Visa, MasterCard, or Discover the verification number is the final 3-digit number located on the back of the credit card. For American Express, it is the four digits printed above the account number on the front of the card.

Card ID

If paying with a credit or debit card, enter the three- or four-digit Verification Code that appears on the card, and then click **Continue**.

## Step 6 – Review Order

**Order - Review Your Order**

Please review the amounts entered and the total charges to your credit card. When you're ready, press the Place Order button to complete the transaction.

Refund Policy: Please contact the school administrator for our refund policy.

Name	Student	Unit Price	Quantity	Total Price
County Middle School Cafeteria		\$5.00	1	\$5.00
County Elementary Cafeteria		\$5.00	1	\$5.00

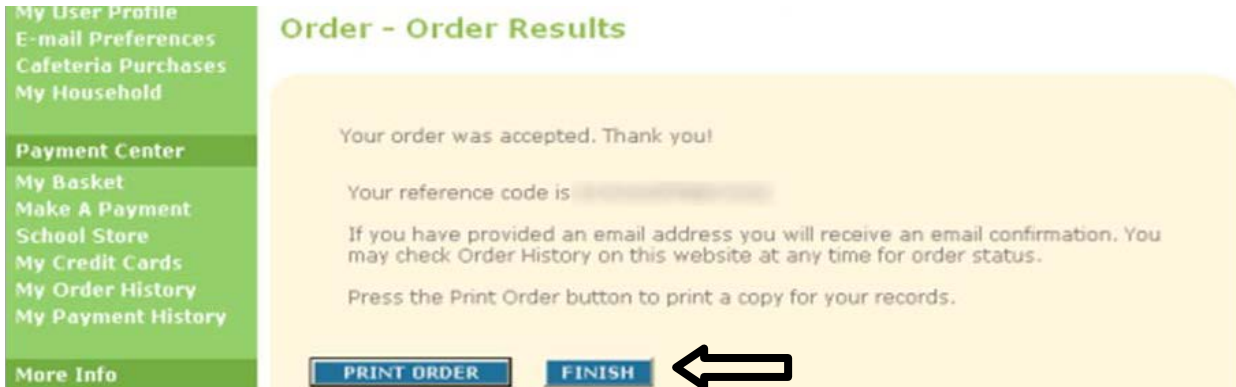
Subtotal: \$10.00  
Convenience Fee: \$0.00  
**Grand Total:** \$10.00

Bill to: Visa ending in 8795

**PLACE ORDER** **GO BACK** **CANCEL**

Review your order and make sure that all deposits are correct. This screen will show the amount of deposit for each student, a subtotal of the payment and then the total payment amount including any convenience fee to make a payment. If the order is correct, click **Place Order**.

**Step 7 – Payment Confirmation & Receipt**



When your order is complete, you will receive a confirmation number that can be used to locate this transaction at a later date. We recommend you print this page and keep a copy for your records. After clicking Print Oder, a printable receipt (sample below) will open in a new window.



After printing this page, close the receipt window and click **Finish** to complete your transaction.

Payments are typically posted to your student’s account shortly after the payment is made. In rare cases, however, it may take longer for the payment to reach the school due to unforeseen issues. If this occurs, please check to ensure that your payment was completed and allow one school day.

## PARENT FAQ'S

### **Why are you changing to mySchoolBucks?**

*This change allows greater capabilities for users including:*

- *Scheduled recurring payments*
- *Automatic deposits when your child's account balance runs low*
- *Extended purchase history for the past 90 days*
- *Low balance email notifications*
- *E-wallet to save credit card information for future use*
- *Mobile-friendly website*

*While MyNutrikids payments were processed through our third party vendor PayPal, mySchoolBucks is a single vendor that owns and operates the entire solution.*

*Additionally, mySchoolBucks has a web store option that your district may choose to utilize.*

### **What is the web address for mySchoolBucks?**

*<https://www.myschoolbucks.com>*

### **Is my login username and password still the same for mySchoolBucks?**

*Yes, once the transition is complete, your existing MyNutrikids.com username and password will remain the same when logging into the mySchoolbucks website.*

### **If I have an existing MyNutrikids account, are my children still associated with my mySchoolBucks account?**

*Yes. If you currently have an existing MyNutrikids.com account, your children will still be associated with your account after the transition to mySchoolBucks.*

### **What payment methods does mySchoolBucks accept?**

*With mySchoolBucks you can make a payment using your Visa, MasterCard, and Discover credit card or debit card. You may also make payment using an e-check payment directly from your bank account.*

### **Is mySchoolBucks secure?**

*Yes. The mySchoolBucks website is owned and operated by Heartland Payment Systems, which is one of the largest and most trusted payment processors in the country. The system is fully compliant with all security regulations and card industry requirements. MySchoolBucks has achieved and maintains the highest security certifications in the industry, and all transactions are secured by 128-bit encryption and other security measures.*